

Q: Is there a minimum amount of cards that I should send back at one time?

A: To make it cost effective for you and to reduce the carbon footprint created by shipping smaller quantities, we suggest at least a full sleeve of 250 cards be sent back to us.

Q: I may not be able to accumulate 250 cards. Can I send less?

A: Yes, but please use an envelope that won't rip in transit. The US Postal Service also has a small box that can be used for this purpose.

Q: I changed my business address and have a full case of 5,000 cards that I can't use anymore. Can I send these directly to your recycler to minimize the "shipping" carbon footprint?

A: If you have at least 5,000 PVC cards to be recycled, please contact recycling@profitpointinc.com to make special arrangements.

Q: Can I send you cards that I ordered from another card producer?

A: Unfortunately, no. Our recycler is very strict as to the materials that can be sent to them, so we have to be certain we are sending PVC. Another card supplier might have produced cards for you on less expensive substrates called styrene, PET, and Polycarbonate, which are not acceptable in this program.

Q: Will you pay me for the cards I send back to ProfitPoint?

A: ProfitPoint did not develop this program to make money and we are not getting paid by our recycler for the cards we send to them. Therefore, we cannot pay you for the cards you return to us for recycling. We may, however, offer special reorder incentives and accessory discounts from time to time to participants in this program.

Q: Will you pay the cost of shipping the cards back to ProfitPoint?

A: It is our hope that each environmentally conscious customer will assume the cost of mailing their package back to us. If the mailing cost deters you from participating in this program, please contact recycling@profitpointinc.com and we will assist as best we can.

Q: Are there any PVC cards that you won't accept for recycling?

A: At this time WE CANNOT ACCEPT any full-face thermal foil cards for recycling. WE WILL ACCEPT all other PVC cards that we have produced for you, even though they may contain any of the following: metallic PMS ink, metallic dust finish, magnetic stripe, signature panel, hot stamp foil image, scratch off material, hologram, matte laminate, clear or colored PVC substrate.

Q: Where do I mail the cards?

A: PVC CARD RECYCLING PROGRAM
ProfitPoint Inc.
Rockbourne Business Center – Suite 400
4 Rockbourne Road
Clifton Heights, PA 19018

